



In the Business of Legionella Control

Not in the Legionella Control business

Temperature Monitoring Contracts

It has come to our attention at L8 Water Training through the auditing of company log books during the last three years that in *some* circumstances, the standard of service given by a 'paid for' three year *temperature monitoring contract* is nothing short of scandalous and out-right dangerous. The service contract agreed upon has simply not been upheld.

'Select' Water Treatment companies have literally taken the money and run with it. Occasionally attending site and filing data within a log book which is hidden away behind other files in a back room somewhere. The results or, lack of, to be more accurate, the alarm bells only surfacing during a two yearly or timely legionella risk assessment.

This will continue for some time as long as clients are blinded by their accounts and finance departments. When it boils down to it, it's find the cheapest option and make sure they have the LCA registration certificate. The cheapest option will usually speak for itself.

So the client has put their trust in that Water Treatment/FM Company to carry out the tasks stated. Those tasks are reflected in that company's:

- **Method Statements**
- **Internal Company Procedures**
- **LCA Service Provider Commitments**
- **LCA Statement of Compliance**

A company which does not uphold its commitment is quite literally contradicting the *Company Statement of Compliance* (SoC) filed with the LCA office in Tamworth, and needs to fully understand that in a court of law, if investigated, that **SoC** will be used in evidence against them and, they may well be held directly or partially accountable for the corporate manslaughter of a person or persons who have died as a result of contracting Legionellosis.

Why you should consider using L8 Water Training Ltd?

At L8 Water Training Ltd the engineer has over ten years' experience in the field of domestic hot and cold water systems. As an ex-biocides technician he's also well versed in this field. He is also a national **Legionella Training Consultant** and works with some of the most well-known water industry professionals. He is also a senior **Legionella Risk Assessor** conducting building assessments on a daily basis. His passion for the job and commitment are second to none. Testimonies can be read on his LinkedIn profile to support his customer focus.

When you contract L8 Water Training Ltd, you contract passion and experience. Not just a random new engineer employed in a huge national company with little or no experience, who just sees the task as a job.

Under the LCA Registration held by L8 Water Training, on their company website at the bottom reads the following:

The LCA Service standards as a complete vehicle for legionella approach cannot be underestimated. However, two key areas of the LCA Service Provider Commitments Code of Conduct are:

‘Control Measures’ Sub section 3.2 Verification along with ‘Communication’ Sub section 4.1 ‘Acknowledgment.’

These together with HSE L8 Fourth edition Paragraph 48 (Client Obligations) and paragraph 49 (Service Provider Obligations) are standalone critical points that you get ‘Right-First-Time.’

On the latter basis, **L8 Water Training Ltd** when tasked to conduct a water temperature monitoring contract will:

1. Not invoice for a pre-pay contract. Only invoice for completed works.
2. Invoice on completion of a six month cycle of reporting based on evidence of sent reports on site visits and those site reports.
3. Send a FULL report of the scope of work carried out to the client Facilities Manager by e-mail. A full monthly diagnostic database covering all scope of works agreed.
4. Send an ‘*Out of Parameter*’ report along with the scope of works should there be a recognised non-compliant recorded temperature.
5. Send an ‘*Early Warning Report*’ should the engineer discover any scenario which is deemed severe enough to warrant immediate action.
6. Send a *Health & Safety Report* if something is noted which isn’t in line with the contract but, deemed dangerous to personnel employed or visiting site public.

*** If points 1 and 2 prevent L8 Water Training Ltd from working with the client’s accounts department, we accept that a change to the structure is required and will accept payment prior to commencement of contract. Should the contract terms not be upheld then L8 Water Training would fully expect to repay the client. “In FULL”.*

L8 Water Training is in the business of Legionella Control. Not, in the Legionella Control business. There is and always will remain a distinct and moral difference.

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